**Sample Questionnaire**

**Objective: Class Activity 1 (ungraded)**

Name: \_\_\_\_\_\_\_\_\_\_ Age: \_\_\_ Gender: \_\_ City: \_\_\_\_\_\_

Weight: \_\_\_\_\_ Postal Code: \_\_\_\_\_ Profession: \_\_\_\_\_\_\_\_\_\_

Religion: \_\_\_\_\_ Qualification: \_\_\_\_\_\_\_\_

Marital Status: \_\_\_\_\_

* How satisfied are you with our customer service experience?

1. Very dissatisfied
2. Somewhat dissatisfied
3. Slightly dissatisfied
4. Neither satisfied nor dissatisfied
5. Slightly satisfied
6. Somewhat satisfied
7. Very satisfied

* How would you rate our customer service on a scale of 1 – 5?

*(****1*** *for extremely Poor and* ***5*** *for extremely Good)*